

Accounts, Payouts & Bonuses Policy

Chillbet (WUNGroup) — chillbet.net

Last updated: 13/10/2025

1. Accounts

- Each User may hold only one active account. Multi-account registration is strictly prohibited.
- Any identified duplicate accounts will be blocked, with bets, bonuses, and winnings annulled. Remaining balances may be withheld at the sole discretion of the Company.
- Accounts are available only to individuals over 18 years of age (or the applicable legal age in their jurisdiction) and residing in jurisdictions where online gambling is permitted.
- Account access and use are strictly personal. Transfer, sale, or exchange of account access is prohibited.
- Identity verification (KYC) is mandatory before deposits, withdrawals, or bonuses may be processed.

2. Deposits

- Deposits can be made only from payment methods owned and registered to the User.
- The minimum deposit amount varies depending on geolocation and payment method. Exact thresholds are displayed during the deposit process.
- Standard minimum deposit thresholds (USD ranges):
 - Local payment methods: **\$3 – \$25**
 - Bitcoin (BTC): **\$20 – \$30**
 - Litecoin (LTC): **\$25 – \$35**
 - Ethereum (ETH): **\$25 – \$40**
 - Bitcoin Cash (BCH): **\$20 – \$30**
 - Dogecoin (DOGE): **\$20 – \$30**

- Tron (TRX): **\$15 – \$25**
- Tether (USDT): **\$25 – \$35**
- Deposits below the displayed threshold will not be accepted. Each deposit must be made as a separate payment with a generated invoice.
- In accordance with Anti-Money Laundering (AML) rules, active deposit amounts must be wagered at least **twice** before a withdrawal can be requested.

3. Withdrawals

- Withdrawals are subject to successful completion of KYC procedures.
- Minimum withdrawal thresholds (USD ranges):
 - Local payment methods: **\$10 – \$50**
 - Bitcoin (BTC): **\$40 – \$60**
 - Litecoin (LTC): **\$40 – \$60**
 - Ethereum (ETH): **\$100 – \$150**
 - Dogecoin (DOGE): **\$40 – \$60**
 - Tron (TRX): **\$15 – \$25**
 - Tether (USDT): **\$50 – \$70**
- Withdrawals below the displayed minimum threshold will not be processed.
- Standard withdrawal processing time: **up to 7 business days** following account approval and compliance checks.
- Inactive accounts (no activity for 6 months) may incur an inactivity fee, following prior notification.
- Payouts may be adjusted or redirected through alternative payment methods in case of technical or regulatory restrictions.

4. Bonuses

- Bonuses are subject to specific promotional terms displayed at the time of issuance.

- The Company reserves the right to cancel bonuses, winnings, and gifts in cases of:
 - Multi-account use
 - Fraudulent or abusive activity
 - Violation of bonus terms
- Wagering requirements and expiry conditions will apply to all bonuses unless otherwise stated.

5. General Provisions

- All financial transactions are subject to applicable laws, AML, and KYC requirements.
- The Company reserves the right to amend deposit, withdrawal, and bonus conditions at any time, in line with operational, legal, or regulatory requirements.
- Users are solely responsible for compliance with the laws of their jurisdiction regarding online gambling.